



City of O'Fallon UTILITY SERVICES

TO REGISTER FOR PAPERLESS E-BILLING GO TO: www.ofallon.mo.us/register-for-paperless-e-billing

Service Address		Account Number	MAKE PAYABLE TO: CITY OF O'FALLON RETURN THIS PORTION WITH PAYMENT. MAIL PAYMENT TO: CITY OF O'FALLON P.O. BOX 790412 ST. LOUIS, MO 63179-0412 IF SENDING THROUGH YOUR BANK'S ONLINE BILLPAY, MAKE SURE TO INCLUDE THE ACCOUNT NUMBER FROM THIS NOTICE.
Date Mailed	Due Date	Disconnect Date	
Billing Dept. Phone	DELINQUENT AMOUNT DUE		
(636) 379-5488			
LATE NOTICE			

This is in regards to your **City of O'Fallon** provided Utility Services; Trash, Water and/or Sewer.

According to our records, your account is past due. If payment is not made by the **DUE DATE**, your service(s) will be subject to disconnection without further notice. *If payment has been made, please disregard this notice.*

The **ENTIRE DELINQUENT AMOUNT DUE** must be paid to avoid disconnection. Payments can be made by one of the following methods:

- In person at City Hall located at 100 N Main St. Office Hours are 8:00 A.M. - 5:00 P.M. Monday thru Friday.
- The Drop Box located at the East Entrance of City Hall
- Mailing a check or money order to the address at the top right hand corner of this Notice
- Online at our website with a Master Card, Visa or Discover Card at www.ofallon.mo.us/BillPay

Field Personnel are not authorized to accept payments at any time. If payment is returned, service(s) will be subject to disconnection and a penalty fee.

For those that have **City of O'Fallon** provided **Water/Sewer** service(s); If payment is not posted by the **DUE DATE** and service(s) are being disconnected, a water service fee will apply.
 If the **City of O'Fallon** provides your address with **Trash** service only, the water service fee will not apply.
 The **DELINQUENT AMOUNT DUE** must still be paid by the **DUE DATE** to avoid being subject to disconnection.

Service(s) can only be restored during normal business hours 8:00 A.M. - 2:30 P.M. Monday thru Friday.

Service(s) can be restored between 2:30 P.M. - 5:00 P.M. Monday thru Friday for an after-hours restoration fee of \$35.00.

For questions regarding this Notice, please call the Billing Dept. at (636) 379-5488.



City of O'Fallon
100 N Main St.
O'Fallon, MO 63366
RETURN SERVICE REQUESTED

O'Fallon Utility Services

OPEN IMMEDIATELY - RESPONSE REQUIRED

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