



City of O'Fallon

Tradition with Vision

WATER, SEWER, AND ENVIRONMENTAL SERVICES REGISTRATION FORM

Resident

Commercial

You May Email This Form To: utilityregistry@ofallon.mo.us

WATER SERVICE CAN ONLY BE TURNED ON / OFF DURING BUSINESS HOURS: TUESDAY - FRIDAY 8:00 AM TO 2:30 PM

One business day notice is required to establish service. For any questions please contact us at (636) 379-5488

IF THESE DATES AND TIMES DO NOT WORK, CUSTOMERS CAN PAY AN ADDITIONAL \$35.00 AFTER HOURS FEE BETWEEN 2:30 PM TO 5:00 PM

DO YOU: OWN _____ RENT _____ (If you rent please provide the Landlord information below your information.)

Date to Start Service: Month _____ Day _____ Yr. _____ Date of Birth: Month _____ Day _____ Yr. _____

Name: First Name _____ M.I. _____ Last Name _____

Service Address: Street # _____ Street _____ Apt/Ste. # _____

City _____ Zip _____ Sub _____ Ph. # (_____) _____

Landlord Name: (Only If Rental Property) _____ Rental Occupancy Permit # _____

Landlord Address: Street # _____ Street _____ Apt/Ste. # _____

City _____ State _____ Zip Code _____ Ph. # (_____) _____

Billing Address (Only If Different From Service Address) Attn: _____

St # _____ St Name _____ Apt/Ste. # _____ City _____ State _____ Zip Code _____

Business Name (only if applicable)

Business Name _____ Fed Tax ID # _____

Basic Trash is required which is once a week pick up of Trash. Recycling is offered at no additional cost. **1-Trash & 1-Recycling** container is included. **Only new construction homes will automatically have containers delivered.**

YARD WASTE SERVICE Once A Week Collection - The Collection Season is from the 2nd Mon. in March thru the 2nd Fri. in December. In the off season, pickup can be pre-scheduled on the 4th Wed. of the month in Dec thru Feb by calling ahead. **A ONE YEAR COMMITMENT IS REQUIRED.**

FOR MORE INFORMATION ABOUT TRASH OR YARD WASTE SERVICE, PLEASE CALL CUSTOMER SERVICE AT (636) 272-0477.

To be eligible for a **Senior Discount**, (For Residential Service) please provide a copy of a valid U.S. or State government ID stating that you are 65 or older. To inquire for information about a **Disabled Veterans Discount**, please call the Billing Dept. at (636) 379-5488. **Only 1 Discount per account.** To enroll in **Auto Debit**, from a checking account, please provide a voided check with your name & bank account information to have your bill automatically deducted from your checking account on the payment due date of the bill. To Enroll in **Auto Credit**, (MasterCard, Visa, and Discover) please fill out form at City Hall. This will continue until instructed to stop.

Any & all City provided Utilities are combined into one Bi-Monthly Bill (Every 2 Months) and may not be separated.

\$150.00 Residential deposit added to the 1st bill for all utility services.

\$150.00 Commercial /Business deposit per inch of meter size if you have City Water and/or Sewer and/or Trash.

DEPOSITS ARE REFUNDED AFTER 24-MONTHS OF CONSECUTIVE ON-TIME PAYMENTS

By signing below I confirm that I am the applicant; that the details given on this form are true and accurate, that I shall not hold the City of O'Fallon responsible for any fraudulent acts on my part and agree to the rules and policies for the services that I am registering for.

Customer Signature: _____

Date: _____